**XXXXXX PROFILE**

**MODIFICATION TABLE**

|  |  |  |  |
| --- | --- | --- | --- |
| **No** | **Page** | **Content** | **Register date** |
| 1 | all | **Updated profile for all XXXX** | 10/09/2020 |
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| **Prepared by** | **Updated by** | **Verified by** | **Approved by** |
| XXXXX  **IT Operation Staff** | **IT Operation** | XXXXXXX  **Chief of IT department** | XXXXXXX  **Vice Director of IT** |

1. **SYSTEM OVERVIEW**
   1. **Project Name:** XXXX XXXXXX
   2. **Developed by:** PARTNER  BITEL (IN-HOUSE)
   3. **Service Owner:**  XXXXXX
   4. **Description**
   * XXXXX system, is in charge to deliver messages between XXXXXX and the Applications.

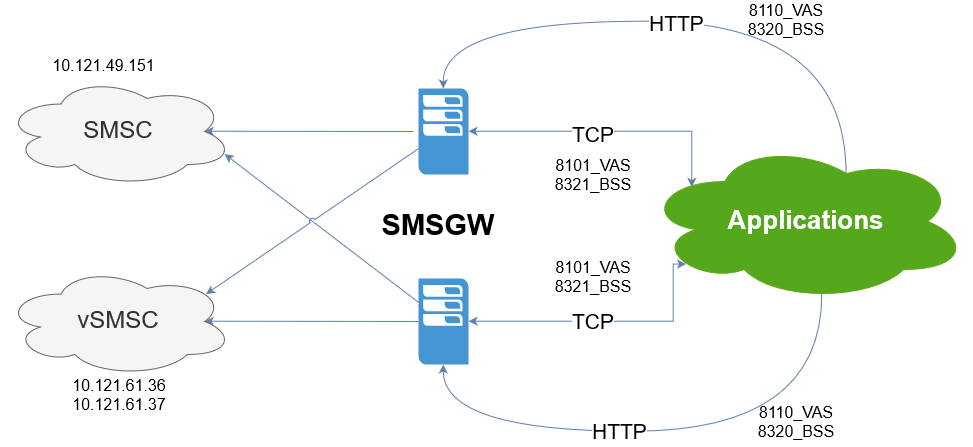
1. **LOGICAL MODEL**
   1. **Logical diagram**
      1. **XXXXX:** pe-XXXX (A.B.C.D)

No need, not running, not declared in IIM.

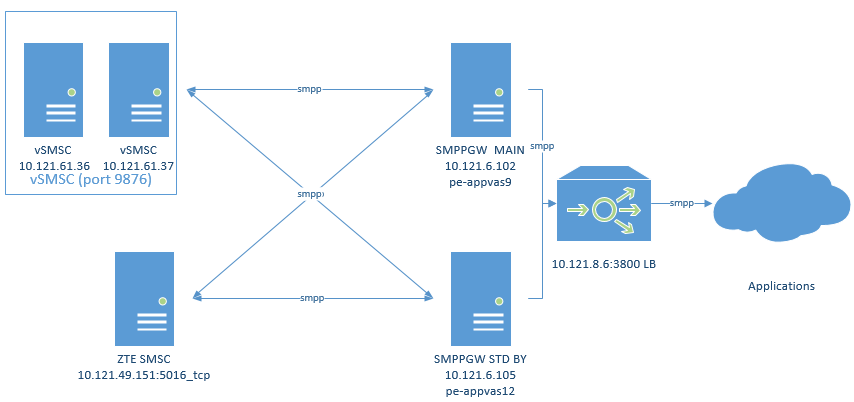
* + 1. **XXXXX:** pe-XXX, pe-XXXX (A.B.C.D)

No need, set as disabled in IIM.

* + 1. **XXXXXX:** pe-XXXX, pe-XXXX (A.B.C.D)

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* + 1. **xxxxxxx** : pe-xxx, pe-xxxxx (A.B.C.D)



* 1. **Modules description**
     1. XXXXX: pe-XXXX-13

Module not running for long time. Set as Disabled in IIM.

* + 1. XXXX: pe-XXXX, pe-XXXX

Modules set as disabled in IIM.

* + 1. XXXX: pe-XXXXX, pe-XXXX (A.B.C.D)

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| **Module** | **Description** | **IP server** | **Setup dir** | **Config dir** | **Log path** | **MM Port** | **Mode** |
| XXXXXXX | Manage XXXXX for VAS applications | A.B.C.D | /u01/app/smsgw\_vas/XXXXX\_2.0.6/bin | /u01/app/smsgw\_vas/XXXX\_2.0.6/conf | /u01/app/smsgw\_vas/XXX\_2.0.6/log | 8112  8114 | Active |
| XXXXXX | Manage XXXX for XXXXXX applications | A.B.C.D | /u01/app/smsgw\_bss/XXXXXX\_2.0.6/bin | /u01/app/smsgw\_bss/XXXX\_2.0.6/conf | /u01/app/smsgw\_bss/XXXXX\_2.0.6/log | 8316  8318 | Active |

1. **DATABASE MODEL**

**PROVIDE FULL DB DETAIL: DB, Schemas, Tables, among other dependencias (procedurs, packages, triggers, views, functions, etc)**

* 1. **Database description**

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| --- | --- | --- | --- |
| **N°** | **Application** | **DB** | **Description** |
| 1 | XXXX\_GW (Pe-XXXX, 12) | XXXXX | Schema: XXX Tables: 1) XXXX: Holds all CDR imported to DB regarding MT SMS. 2) XXXXX: Holds all CDR imported to DB regarding MO SMS. |
| 2 | XXXXX (pe-XXXX, 02) | XXXXXX | Schema: XXXXXX Tables: 1) XXXXX: Holds all CDR imported to DB regarding MT SMS. 2) XXXX: Holds all CDR imported to DB regarding MO SMS. |
| 3 | XXXX (pe-XXXX, 02) | XXXX | Schema: XXXXXX Tables: 1) XXXX: Holds all CDR imported to DB regarding MT SMS. 2) XXXX: Holds all CDR imported to DB regarding MO SMS. |

1. **Connection Descriptions**
   * 1. XXXXX: pe-XXXXX, pe-XXXX (A.B.C.D)

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| --- | --- | --- | --- |
| **N°** | **From** | **To** | **Protocol** |
| 1 | All XXXXX Applications | XXXX (A.B.C.D  XXXXX (A.B.C.D) | XXXX\_HTTP |
| 2 | All XXXXX Applications | XXXXX (A.B.C.D)  XXXXX (A.B.C.D) | XXXX\_HTTP |
| 3 | XXXXX  A.B.C.D | All XXXX Applications | XXX\_TCP |
| 4 | XXXXX  A.B.C.D | All XXXX Applications | XXX\_TCP |
| 5 | XXXXXX  A.B.C.D | XXXXX (A.B.C.D) | XXXXXX\_TCP |

1. **SIZING**
   1. **XXXX: pe-XXXX, pe-XXXXX (**A.B.C.D**)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Server** | **Resource** | **Description** | **Qty** |
| A.B.C.D | CPU | Xeon(R) CPU E5-2630 v4 @ 2.20GHz | 1 |
| Cores | 40 | 1 |
| Ram | 64 GB | 1 |
| HDD | 193 GB | 1 |
| A.B.C.D | CPU | Xeon(R) CPU E5-2630 v4 @ 2.20GHz | 1 |
| Cores | 40 | 1 |
| Ram | 64 GB | 1 |
| HDD | 193 GB | 1 |

1. **OPERATION MANUAL**

All XXXXX share the same operation manual, so commands can be used across all of them

* 1. **Start XXXXXX**
* cd /u01/app/smsgw/$\_XXXXX\_path/bin
* ./XXXXX start  
  1. **Stop XXXXX**
* cd /u01/app/smsgw/$\_XXXX\_path/bin
* ./XXXX stop
  1. **Restart XXXXX**
* cd /u01/app/smsgw/$\_XXX\_path/bin
* ./XXXXXX restart
  1. **Reload XXXX**
* cd /u01/app/smsgw/XXXXX.0.6/etc (Your config path)
* cat XXXXX.conf | grep port
  + Output would be like: std.port=XXXX
* telnet localhost $\_Previous\_port
  + Login by User: Admin, Password: Admin (or any other configured)

smsws>Username:admin

smsws>Password:\*\*\*\*\*

admin logged in

smsws>reload all

smsws has been reloaded

smsws>

* 1. **Check Log**
* cd /u01/app/XXXXX/XXXXXX.0.6/log (Your LOG path)
* tail –f ./system/XXXXX.log

1. **DDITIONAL INFORMATION**

**Language:** Java

**Support High Availability:** YES

1. **OPERATIONAL SUPPORT SERVICE**

If the responsible finds that the issue cannot be solved at their level, then it should be escalated to the next level and they can work on it for the allotted time.

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| **ESCALATION MATRIX** | | | | |
| **Level** | **Responsible** | **Time Response** | **Contact** | **Description** |
| **L1** | XXXXXXXXXXXX | <=1.5 hours | XXXXXXXXXXXXXXXX | XXXXXXXXXXXXXXXXXXX |
| **L2** | XXXXXXXXXXX | <=1.5 hours | XXXXXXXXXXXXXXX | XXXXXXXXXX. |